

We would appreciate your candor in providing feedback on the technical assistance that you have received from the LACOE After School Technical Assistance Unit in the current 2015-16 year. Please complete all of the questions on this survey to the best of your ability.

1. Please indicate the type of employer that you currently work for.

- School District
- Charter School
- City
- Community-based/non-profit organization as a GRANTEE
- Community-based/non-profit organization as a SUB CONTRACTOR

2. Please identify which grade levels your program serves. Select as many as apply.

- Elementary School (TK-5 and/or TK-6)
- K-8
- Middle School (grades 6-8 or grades 5-8)
- High School (grades 9-12)

3. Please identify the types of technical assistance that you have received this year 2015-16 from the ASTAU and then rate their usefulness for informing your work. Select all that apply.

	Very Useful	Useful	Not Useful	Did not participate or use
Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mentoring (Site Coordinator Leadership/ Development Program, Peer Reviewer Program)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coaching (individualized support focused on specific skills to improve performance)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consultation both in person and by phone (specialized support focused on programmatic practices and identified needs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very Useful	Useful	Not Useful	Did not participate or use
Participation in ASTAU special interest groups (English Learners, Data/Evaluation)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Receipt of information and/or resources via email and/or hard copy including site coordinator newsletters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in Local Learning Communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in Coaching Technical Assistance Site Visits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Roll out of the Quality Standards Trainer of Trainer (TOT) Series	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Roll out of Summer Trainer of Trainer (TOT) series	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in Site Coordinator Super Saturday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participation in Site Coordinator Support Group Calls/Webinars on the roll out of Quality Standards and CQI	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Please describe any current needs that you would have liked for the ASTAU to address in 2015-16.

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5. Please rate the extent to which the technical assistance you have received from the ASTAU has had a positive impact on your program practices (e.g., your personal work, the overall work of your program)?

	It has had a substantial impact	It has had a more than moderate impact	It has had a moderate impact	It has had a little impact	It has had NO impact
The TA that I have received in 15-16 has positively impacted my program practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Please describe how the TA you have received has impacted your work. Provide at least ONE example below.

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7. Given your interactions with the ASTAU team this year, please describe the extent to which they have been responsive in addressing your concerns.

I received a response in 1 business day

I received a response in 2 business days

I received a response in 3-4 business days

I received a response in 5 or more business days

8. Please share any additional information related to your customer service experiences in 15-16.

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9. Please share any technical assistance needs you think you may have for 2016-17 so that we can give them consideration as we finalize our work plan.

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